

TUOMEY

TODAY



CONSTANT EVOLUTION

EMBRACING CHANGE. That's one of the drivers behind the Tuomey Healthcare System quest to become the best possible healthcare partner for the Sumter community. Since 2002, we have spent more than \$12.5 million on advanced technologies, added 53 physicians and more than 100 healthcare providers, invested more than \$120 million in community healthcare programming and outreach support, and significantly enhanced the patient experience.

That makes us not only the most heavily invested stakeholder in Sumter's health, but a world-class medical resource right in your patients' backyard. Bolstered by the strength of the area's physician community and the collaborative care that results when a network of physicians supports itself and its local hospital, Tuomey is here to exceed your — and your patients' — healthcare expectations.

GROWTH BY DESIGN

Anchored by a 301-bed, 418,000-square-foot medical center, Tuomey is among the largest healthcare systems in the state, with more than 1,800 employees. Our active medical staff consists of more than 150 board-certified or board-eligible physicians, representing 25+ medical specialties — a more than 300 percent increase in physician numbers over the last 10 years. And we've recently added unique experts to our team, including an infectious disease specialist, orthopaedic spine surgeon and interventional pain specialist.



SINCE 1990, Tuomey has received accreditation with high marks from The Joint Commission.

PRESS GANEY RANKED Tuomey's Outpatient Surgery Center at the 95th percentile in satisfaction ratings nationwide. This puts our surgery center in the top 5 percent in the country.

Recent recognitions
illustrate just how far
TUOMEY
has come.

IN THE PAST FIVE YEARS since the awards program was started, eight Tuomey nurses have been designated as Palmetto Gold winners. This award is South Carolina's premier recognition for nurses.

PRESS GANEY AWARDED Tuomey two national Compass Awards. Recognizing dedication to service excellence and a commitment to improving

customer satisfaction, Tuomey was honored for *Most Improved Emergency Room* and *Excellence in Home Health*.

MANY TUOMEY DEPARTMENTS consistently receive quarterly patient satisfaction scores in the 99th percentile as reported by Press Ganey, including the women's center, nursery, labor and delivery, Outpatient Surgery Center, day surgery and others.

JUST THE FACTS

An ongoing focus at Tuomey is our investment in up-to-date software and imaging technology. The hospital recently replaced two radiography rooms; added a portable X-ray machine for the orthopaedic surgical suite; upgraded the PACS digital X-ray system; upgraded software for the 1.5 Tesla MRI in the hospital; increased the output of the 16-slice scanner at the medical park; and moved the CT unit from the medical park to the Cancer Treatment Center to allow for computer simulations used in treatment planning. This is in addition to the nuclear medicine, PET scanning, ultrasound, bone densitometry and other diagnostic options currently offered at Tuomey.

Tuomey Medical Park now has a **PHILIPS PANORAMA 1.0 T MRI** unit, one of the first installed in the U.S., offering enhanced images from the only high-field open MRI currently on the market.

Both MRI services and digital mammography at Tuomey are certified by the American College of Radiology. Fewer than 10 percent of facilities in the country achieve this distinction.

In 2006, the Tuomey lab received **ISO 9001:2000 CERTIFICATION** (International Organization for Standardization), making it the first hospital in the state of South Carolina to achieve this quality distinction. In 2008, it passed the CAP (College of American Pathologists) accreditation process with high marks and great proficiency.

Tuomey offers **ENHANCED CUSTOMER SERVICE** through extras like valet parking, room service, all-weather-ready, covered crosswalks and comprehensive no-smoking policies.

Tuomey is committed to **CARING FOR ALL PATIENTS** in need of emergent services. Each year, the healthcare system absorbs more than \$20 million in indigent care.

The hospital's employee base is tremendously dedicated to Sumter's health. Since 1996, employees have **GIFTED APPROXIMATELY \$1.3 MILLION** to The Tuomey Foundation to provide much-needed extras for the hospital and its outreach programs, like a covered walkway connecting the parking deck to the hospital's front entrance and defibrillators in Sumter schools.

AROUND THE CORNER

In a day when you have your choice of a multitude of good healthcare providers, it's nice to know Tuomey Healthcare System is right here, consistently excelling and bringing medical advances to Sumter, working hard for this area's long-term health. We hope you'll entrust your patients to us and our community of physicians.

To learn more about all that's going on at Tuomey, call 803-774-9000 or visit www.tuomey.com.



FACILITIES, UNITS, DEPARTMENTS AND SERVICES

BELL WOMEN AND INFANTS PAVILION: 18,000 square feet dedicated to women and babies; 24 beautifully appointed, spacious inpatient rooms with modern room design and selection of furniture for comfort and in-room treatment/examinations; nursery system includes four separate nurseries meeting Level II Nursery certification to treat high-risk newborns, including an admission nursery for all newborns immediately after birth, a well-baby nursery for healthy newborns, an intermediate care nursery for those babies needing more intensive assistance and a continuing care nursery for those high-risk babies who need to stay at Tuomey for an extended period of time; high-risk incubators and completely customizable baby stations; bereavement room; four antepartum rooms; breastfeeding rooms; wrist and ankle monitors for both mother and baby; education nurse and lactation consultant, as well as nurses trained in car seat safety, infant/child CPR and more.

LABOR AND DELIVERY: 10 spacious birthing suites with tasteful cabinets that conceal highly advanced delivery equipment, comfortable labor and delivery, rockers for special moments with newborns; L&D nurses are trained to help deliver multiple births, as well as care for mothers with special health issues like high blood pressure, diabetes complications, drug abuse, no pre-natal care and obstetric emergencies; OMI charting and central monitoring system provides efficiency for OR and emergency C-section procedures, postpartum tubals, DNCs, VBAC procedures and more; labor and delivery unit ties seamlessly into new Bell Women and Infants Pavilion.

CHILDREN'S CENTER: nurses aided by nurse locator badges, an automated patient reporting system, Pediascan which utilizes light to better find veins in small patients for IV needs, Accu Dose medication machines, and playroom to entertain children; unique facility and was first on East Coast to have fishbowl/ocean-designed playroom; treats newborns to geriatrics (the overflow of adult med/surg units).

CANCER TREATMENT CENTER: designed around patients' comfort and provides a soothing, family-like environment for ongoing treatment; focuses on outpatient radiation therapy to treat many types of cancer or in conjunction with surgery and/or chemotherapy; has two Varian linear accelerators with MLC that can each treat between 20 and 25 patients daily, a simulator, portal imager, the Impac Patient File Management System and GE CT scanner.

ONCOLOGY: 24-bed oncology unit featuring spacious and airy rooms, satellite pharmacy, light-filled solarium for patients and families, conference room for educational events and consultation room for private discussion of treatment options; team can monitor patients undergoing stem cell transplant treatment; provides outreach programming like breast, prostate and skin cancer screenings, bone marrow donor drives and awareness programs on oncology-related topics.

EMERGENCY DEPARTMENT: 26 beds, including one trauma room with three beds, 15 private treatment rooms, four semi-private treatment rooms with eight beds, and a fast track program that typically uses five beds; two dedicated rooms for children, painted with beautiful underwater images and scenes from "A Bug's Life;" utilizes cutting-edge electronic charting program that tracks each patient in the system, electronically displaying test and lab results, indicating patients in the waiting room awaiting triage and printing prescriptions for physician signatures to maximize patient flow.

ICU TUOMEY'S 23-BED INTENSIVE CARE UNIT: three full isolation rooms for patients with severe respiratory problems or weak immune systems; state-of-the-art monitoring system, Puritan-Bennett Multi-Mode Ventilators, a closed-circuit television system to monitor patients, Hill Rom Total Care Beds with rotation and cushion capabilities and four crash carts including a pediatric cart, and much more; mixed ICU deals with many different situations and types of patients including heart attack, respiratory and surgical patients; ICU physicians aided by nursing staff including CCRN (Certified Critical Care Registered Nurse) personnel, critical care educator and several ACLS instructors who teach advanced cardiac care life support.

ACUTE REHAB: 23-bed, inpatient rehab unit with 24-hour complete care, including therapy; average patient stay is 14 days; has a dedicated dining and activity room, rehab tub, washer and dryer for patients to relearn to handle everyday chores, and other necessary therapy equipment; collaborative care comes from occupational, speech and physical therapists, social workers, program directors, customer service representatives and nursing staff.

REHABILITATION (INPATIENT AND OUTPATIENT): treats patients in their rooms and in the rehab unit; inpatient disciplines include physical therapy, occupational therapy and speech therapy; outpatient services include sports medicine, audiology and cardiac rehab; wound care expert for burns, ulcers, diabetes sores and vascular conditions; speech therapists conduct bedside swallow tests and modified barium studies; 18,500-square-foot Outpatient Rehab facility has state-of-the-art rehab equipment, from an aquatic rehab pool, Triton Traction Systems and Biodex Balance Systems to a Game Ready Cryo/Compression System, Hydrotherapy Room and various modalities; staff from around the world with diverse backgrounds.

SUBACUTE CARE: area's first Subacute Skilled Care Program (1996); provides short-term recuperative and restorative care to patients who are ready to be discharged from the hospital's acute care unit, but not yet ready to return home.

FACILITIES, UNITS, DEPARTMENTS AND SERVICES

LABORATORY: uses advanced equipment to make available lab results to clinical staff throughout the system; outpatient laboratory in the medical center to draw specimens, lab in Medical Office Building 1 and after-hours drawing station in main lab; point-of-care testing provides each hospital floor with glucometers to interface with lab; bar coding on all specimens eliminates errors; hospital-wide tubing system makes transporting lab specimens easy; automated blood bank; chemistry lab area that uses dry slide method; connected to physicians' offices through intranet and internet to quickly transfer electronic patient records; 55 full-time employees aided by four pathologists, medical transcriptionist, billing clerks, registration clerks and a courier service.

PHARMACY: offers one of only three statewide Robot RX units, an automated drug-dispensing machine that allows better distribution and efficiency, less human error, bar coding for cross-reference purposes and greater patient safety; heightened efficiency through web-based formulary service providing computerized drug information and a decentralized pharmacy allowing pharmacists to input drug orders directly from each floor.

HEART CATH LAB: performs approximately 500 catheterizations and 50 to 60 implants each year; team uses GE LCX Heart Cath Unit to perform diagnostic heart caths, implant pacemakers, implant defibrillators and perform EP studies.

RESPIRATORY THERAPY: uses fleet of 840 Puritan Bennett Ventilators and has substations in the ICU and ER; for efficient care; large staff of 35.

CARDIOVASCULAR/NEURODIAGNOSTIC: completes approximately 35,000 procedures annually; team uses digital Philips EKG System and EEG system to perform EEGs, EKGs, TEEs, Echos and work closely with cardiologists; also performs vascular ultrasounds for urologists and surgeons.

RADIOLOGY: advanced equipment and PACS online patient record system ensures the most thorough and efficient testing and results distribution system possible; integrated with other major medical systems throughout the state for patient record accessibility; team has tremendous individual experience, with more than 14 years each. Open around the clock off the main hospital lobby; fully integrated with all departments through PACS system; functions almost like a day surgery facility by allowing radiology clinicians to take vitals and stabilize patients prior to procedures; large team performs more than 100,000 procedures each year; equipment and rooms include two Dual Head 8 DAC Nuclear Cameras, OEC Euro 2800 Cysto Unit, digital chest room and GE 4.1 Windows Work station.

MAMMOGRAPHY: located in Medical Office Building 1; performs approximately 12,000 procedures every year; includes four GE Mammography Units, breast ultrasound unit, low rad bone densitometry unit, halogenic stereotactic unit and PACS allowing for digital mammography.

OUTPATIENT IMAGING: located at Tuomey Medical Park; offers open MRI magnet, GE 4 Slice CT Scanner, Philips Ultrasound Unit, and GE R and F Units; little turnover in staff; approximately 1,100 procedures monthly.

2N MED/SURG: 21-bed unit used to treat patients with variety of medical, surgical and respiratory conditions who frequently require tests such as GI, CT and MRI.

4N MED/SURG: 24 beds for mostly renal patients, many with diabetes- and hypertension-related complications; includes centralized monitoring system and advanced procedures like Peritoneal Dialysis.

5 SOUTH MED/SURG: 26-bed cardiac and vascular nursing unit with extremely seasoned staff and strong patient-to-nurse ratio; includes nurse call locator badges, a medication dispensing machine, advanced defibrillators and a centralized monitoring system for cardiac patients; trendsetter department among other hospitals for advanced procedures like DVT Protocol Pilot Program.

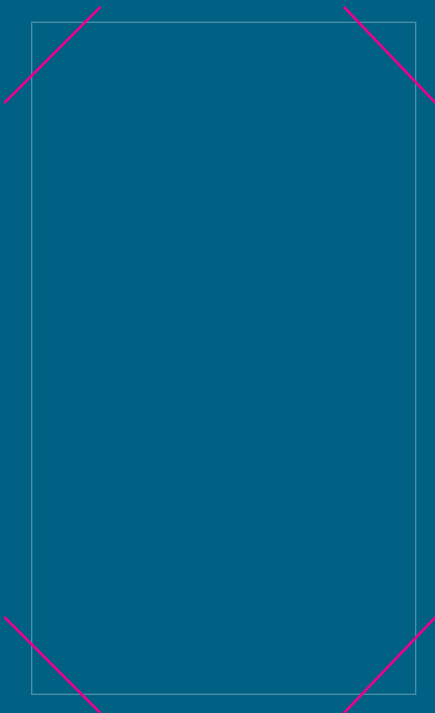
SURGICAL INPATIENT: offers pain management and provides pre- and post-surgical care for joint replacement and other surgical patients; has 24 perioperative patient beds, CPM machines used for total knee replacement patients and PCA, a patient-controlled medicine dispensing system for pain management; goal of six-to-one nurse-to-patient ratio.

TELEMETRY: for critical patients a step down from the ICU, with emphasis in cardiac care; 100 percent ACLS and critical-care certified nursing staff; dedicated discharge nurse for efficiency; telemetry monitors and EKG machines; can care for patients with pacemakers, perform cardioversions on the floor, perform Thoracentesis and care for adult surgical patients.

OUTPATIENT SURGERY CENTER: houses four operating rooms, one procedure room and 20 pre-/post-operative beds; on-campus location for convenience; operating rooms integrate surgical device technology through voice activation or HERMES, the world's first FDA-approved voice control system for networking medical equipment, and the Switchpoint central control system; monitors and machines are suspended on moveable arms from ceiling and can be adjusted to each surgeon's preference.

SURGICAL SERVICES: includes 10 operating rooms and one cysto room, Post-Anesthesia Care, Day Surgery and Endoscopy, and has 29 pre- and post-op beds; handles many pre- and post-op cardiac cath patients, which is unique, and offers many advanced IV treatments and new therapies, like IV drugs for patients with congestive heart failure.

MEDICAL PARK: houses the Outpatient Imaging Center, the Industrial Medicine and Wellness Program (IMWP) and Rehab Services; IMWP makes available to employers: treatment and prevention of occupational injury, evaluation and control of health hazards, quality counseling, wellness promotion, and assurance of industry compliance with related regulations; rehab programs include physical therapy, occupational therapy, sports medicine, cardiac rehabilitation, developmental pediatrics, audiology and speech therapy.



TUOMEY
HEALTHCARE SYSTEM

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